

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	79	86	-8%
	Admits	11	8	38% ▲
	Discharges	18	15	20% ▲
	Service Hours	332	312	7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	73	92.4%
	Medication Assisted Treatment	6	7.6%

Consumer Satisfaction Survey

(Based on 39 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		97%	80%	92%
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Outcome		89%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	5	6%	8%
26-34	9	11%	21%
35-44	11	14%	22%
45-54	12	15%	20%
55-64	28	35% ▲	20%
65+	14	18%	9%

Gender	#	%	State Avg
Female	46	58% ▲	42%
Male	33	42% ▼	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	70	89% ▲	69%
Hispanic-Other	5	6%	8%
Hisp-Puerto Rican	4	5%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			11% ▼

Race	#	%	State Avg
White/Caucasian	68	86% ▲	63%
Other	6	8%	13%
Black/African American	3	4% ▼	16%
Asian	2	3%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Unique Clients	73	73	0%
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Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100% 92%
✓ Valid TEDS Data		36% 36%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100% 56%
Co-occurring	Actual	State Avg
MH Screen Complete		91% 97%
SA Screen Complete		91% 97%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 98%
✓ Valid Axis V GAF Score		100% 98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		14	82%	75%	79%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		56	97%	90%	84%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		10	91%	75%	78%	16% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 5 Active Gambling Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.