



NOTICE OF PROCESS & TECHNICAL MEETINGS
Conservation and Load Management Plan
Conn. Gen. Stat. § 16-245m(d)
Home Energy Solutions & Home Energy Solutions- Income Eligible Programs:
Proposed Redesign
December 31, 2024

On October 4th, 2024, the Department of Energy and Environmental Protection (DEEP) hosted a special session of the Contractor Technical Advisory Committee (CTAC).¹ The purpose of this meeting was to afford Home Energy Solutions (HES) and Home Energy Solutions- Income Eligible (HES-IE) program contractors the opportunity to discuss, in a public forum, their concerns regarding a utility proposed redesign of these respective programs, and to facilitate a discussion regarding those concerns.

Based on feedback received during the October 4, 2024, CTAC meeting, DEEP issued a letter on October 10, 2024, directing the Utilities to delay the issuance of a vendor RFP and pricing RFI until such time, to be determined by DEEP, that all elements of the proposed program redesign had been satisfactorily evaluated through a public process.²

On October 28, 2024, DEEP issued a Request for Written Comment on a proposed public process to address the programmatic changes being proposed to the HES and HES-IE programs.³ DEEP's proposal consisted of a series of technical meetings to address the following topics:

1. Shifting to a two-visit program model.
2. Vendor compensation structures.
3. Thermal boundaries.
4. Contractor training and engagement.

While DEEP did put forth a formal proposal for a public process, it also encouraged the Companies, Program Contractors, and Energy Efficiency Board Technical Consultants to continue to collaborate on solutions absent DEEP's direct involvement and to keep the agency apprised. DEEP reserved the right to amend its proposed process should it determine that progress towards a resolution had been made.

¹ See, Notice of Meeting, October 4, 2024, available at: [09242024_CTAC Notice Mtg of Oct 4 2024.pdf \(state.ct.us\)](#)

² See, DEEP Letter, October 10, 2024, available at: [DEEP Letter HES Changes.pdf](#)

³ See, Request for Written Comment. November 1, 2024, available at: [DEEP Energy Filing Form](#)

DEEP has reviewed the written comment submissions as well as a summary from a Technical Consultant led working session and has determined that hosting two technical meetings, to be held during the first quarter of 2025, is the most prudent course of action.^{4,5}

In addition, DEEP, recognizing that pricing information is vital to productive ongoing discussions, hereby lifts the restriction on the Utilities regarding the issuance of the Vendor Pricing RFI. A Request for Pricing Information to the HES and HES-IE program contractors may be issued at the Utilities' discretion.

DEEP will host two Technical Meetings concerning the proposed changes to the HES and HES-IE programs. The primary focus of these meetings will be on the proposed shift to a two-visit model and vendor compensation structures. The Utilities, Contractors, and Technical Consultants should continue to work together to address outstanding issues outside of DEEP's formal public meetings.

Technical Meeting #1

February 25, 2025, 10 AM-4PM EST.

Hearing Room 1

10 Franklin Square, New Britain, CT 06051

Remote Attendees: [Register Here](#)

Agenda TBD*

Technical Meeting #2

March 18, 2025, 10 AM-4PM EST.

Hearing Room 1

10 Franklin Square, New Britain, CT 06051

Remote Attendees: [Register Here](#)

Agenda TBD*

*Draft meeting agendas will be issued 14 days prior to the scheduled meeting. Final agendas will be posted two (2) business days prior to each meeting, after DEEP's review of public input on the draft agenda.

In-person attendees: A check-in with the security front desk is required, please have a valid driver's license or state-issued photo identification card available. DEEP is now able to validate parking.

⁴ See, Written Comments, December 9, 2024, available at: [DEEP Energy Filing Form](#)

⁵ The EEB Technical Consultants hosted a working session with the program contractors, Eversource, and Avangrid on December 13, 2024.

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