

Addendum 1
STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
MEDICARE MAXIMIZATION REQUEST FOR PROPOSALS
MMX_RFP_04172025

The State of Connecticut Department of Social Services is issuing **Addendum 1** to the MMX_RFP_04172025.

Addendum 1 contains:

- A.** Revisions
- B.** Questions submitted by interested parties and the official responses. These Responses shall amend or clarify the requirements of the RFP as per Section I.C.8. Inquiry Procedures.
- C.** Addendum Acknowledgment Sheet to be signed and returned by Respondents as per RFP Section I.C.8. Inquiry Procedures.

In the event of an inconsistency between information provided in the RFP and information in this response, the information in Addendum 1 shall control.

A. REVISIONS

The following sections of the RFP have been revised as follows:

- 1.** Section I., Subsection B. Abbreviations / Acronyms / Definitions is amended to add a new Definition as follows:

“Customer” in the context of this RFP refers to an entity that a Respondent has engaged in business with and provided services for.

- 2.** Section IV. Required Proposal Submission Outline & Requirements, Subsection I. Main Proposal Submission Requirements to Submit A Responsive Proposal, Item 1.c. Respondent References, is revised as follows:

- c.** Respondent References.

The Respondent shall provide four (4) Letters of Reference from customers commenting on the organization’s capacity to successfully perform the proposed work.

- 3.** Section IV. Required Proposal Submission Outline & Requirements, Subsection I. Main Proposal Submission Requirements to Submit A Responsive Proposal, Item 10.b. Financial Policies and Procedures, is revised to correct the hyperlink address included below.

Include Respondent’s financial policies and procedures. All State agencies entering contracts, grants, or other agreements with organizations that receive funding from the State of Connecticut must implement the provisions of cost standards. More information about the cost standards is available on OPM’s web site at [Cost Standards](#), provided herein as a hyperlink. The Respondent’s Cost Allocation Plan, as specified in the Cost Standards, should be included in the Financial Policies and Procedures.

B. QUESTIONS AND RESPONSES

1. **Question:** What are the total recoveries for this contract over the past three years?

Response: The Department shall not release this information during the RFP process. This information is not instrumental to the response. Recoveries can vary from year to year and can either increase or decrease because of the overall environment and/or processes that are implemented by the entity that is awarded through this RFP.

2. **Question:** How many cases are appealed under the current contract per month and by type (i.e. Skilled Nursing Facilities and Home Health Care Services)?

Response: The Department shall not release this information during the RFP process. This information is not instrumental to the response. The number of cases to be appealed will be determined by the contract that will be executed between the Department and the entity awarded through this RFP.

3. **Question:** In Section IV, Subsection I., Item 1.c. regarding Respondent References: Does 'customer' refer only to Medicaid state agency / DSS personnel? Or does 'customer' include other stakeholders in MMX projects (including, but not limited to, providers or provider advocacy groups)? Please clarify the intended scope of 'customer' in this context.

Response: Please see Section A. Revisions, Item 1. of Addendum 1 for clarification on the definition of "Customer" as it applies to this RFP.

4. **Question:** In Section IV, Subsection I., Item 1.c. regarding Respondent References: Does the Department request applicants to obtain and submit letters of reference or *only* to provide contact information for such references?

Response: Please see Section A. Revisions, Item 2. of Addendum 1.

5. **Question:** In Section IV, Subsection I., Item 10.b. regarding Financial Policies and Procedures: The Department provided a hyperlink to Cost Standards on OPM's website, however that link does not go to a page with those standards. Would the Department please provide the appropriate updated link to the referenced OPM Cost Standards?

Response: Please see Section A. Revisions, Item 3. of Addendum 1.

C. Addendum 1 Acknowledgment

**State of Connecticut
Department of Social Services
Medicare Maximization
Request for Proposals
MMX_RFP_04172025**

Addendum 1 issue date: 05/1/2025

This Addendum acknowledgement must be signed and returned with your submission.

Authorized Official Signature

Name of Authorized Official

Name of Organization